

ZCOVA Sdn Bhd “AU Opening” 2024 Promotion - Terms & Conditions

1. The ZCOVA Sdn Bhd “AU Opening” 2024 Promotion (“Promotion”) is organised by ZCOVA Sdn Bhd (“Organiser”) & will commence from 1st March 2024 onwards (“Promotion Period”), unless shortened, without need for any prior notice.

ELIGIBILITY

2. All purchasing customers are eligible for this Promotion, subject to meeting the criteria set within the Promotion Mechanics hereinafter.

PROMOTION MECHANICS

3. To be eligible for this Promotion, customers must make purchases within Australia either physically at the Organiser’s showrooms or through the Organiser’s official website (<https://zcova.com/international/>).
4. Purchasing customers will receive the corresponding Promotion Rewards, set out as below in Table 1.

TABLE 1

| <u>Promotion Type</u> | <u>Promotion Rewards</u> |
|---------------------------------|---|
| <i>Wedding Bands</i> | \$500 off from 1 (one) pair of wedding bands |
| <i>Gemstones</i> | 10% off from the price of the loose gemstone |
| <i>Lab-grown Diamond</i> | 15% off from the price of the loose lab-grown diamond |
| <i>Settings</i> | \$150 off from all jewellery settings |

5. The Gemstones & Lab-grown Diamond Promotion Rewards is only applicable on the price of gemstones & lab-grown diamonds of any shape & size; & does not include the price of ring settings, wedding bands & other jewellery settings.
6. The Settings Promotion Rewards is only applicable on the price of ring settings & other jewellery settings; & does not include the price of the chosen stones & wedding bands.
7. The Wedding Bands Promotion cannot be stacked with other promotions.
8. The Gemstones & Lab-grown Diamond Promotion can be stacked with the Settings Promotion.
9. This Promotion operates on a first-come, first-served basis & is limited to the first 200 purchasing customers.
10. The Promotion Reward value received by the purchasing customer shall be considered final & conclusive.

GENERAL TERMS RELATING TO THE PROMOTION MECHANICS

11. By participating in this Promotion, the purchasing customer agrees to be bound by these Terms & Conditions (as modified & varied from time to time).
12. The Promotion Rewards will be delivered by the Organiser to the purchasing customer via a deduction in the final sale price of the confirmed purchase.
13. The Promotion Rewards are non-transferable & non-exchangeable for cash or other goods, whether in part or full. The Organiser reserves the right at its discretion to substitute the Promotion Rewards with other products of approximately equivalent value at any time with prior notice.
14. The Organiser reserves the right not to honour the Promotion Rewards if there is suspicion of fraud or any illegal activity.

GENERAL TERMS

15. The Organiser's decisions on all matters relating to this Promotion will be final & binding.
16. To the fullest extent permitted by law, by participating in this Promotion, each purchasing customer is agreeing that they will not hold the Organiser & its employees, representatives &/or agents, liable for any loss or damages that they may incur, in connection with the Promotion.
17. The Organiser will not be liable for any default due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic, technical or system failure, or any event beyond the reasonable control of the Organiser.
18. The Organiser reserves the right as it deems fit to vary or change any of these terms & conditions from time to time, or to cancel, terminate, withdraw, suspend this Promotion &/or replace this Promotion with prior notice.
19. Such variations, terminations, withdrawal, or suspensions will be notified by posting on the Promotion landing page on the Organiser's official website (<https://zcova.com/international/au-opening-promo>) or in any other manner as the Organiser deems fit.
20. In this respect, the purchasing customer's participation in this Promotion also signifies their agreement to access the Promotion landing page on the Organiser's official website at regular intervals to view these Terms & Conditions to ensure that they are kept up to date with any changes which the Organiser may effect from time to time.
21. Purchasing customers also agree that their continued participation in this Promotion will constitute their acceptance of these terms & conditions (as varied from time to time).
22. These Terms & Conditions are subject to the laws of Malaysia. Any legal dispute will be subject to the exclusive jurisdiction of the courts of Kuala Lumpur.
23. In the event of any inconsistencies between the English version & any translation of these Terms & Conditions, the English version shall prevail.
24. For more information about the Promotion, you may contact the Organiser at our official website (<https://zcova.com/international/contact>) to know more. You may also reach out to us on our social media channels on Instagram (https://www.instagram.com/zcova_au/).